



Dear Guest,

Welcome to the Marina Inn at Grande Dunes.

On behalf of the entire team, I would like to express how excited we are that you have chosen to stay with us. Every member of the Marina Inn staff has been hand-chosen to offer you the highest level of personalized service. Our goal is that you are 100% satisfied during your stay with us.

Whatever the reason for your visit, whether business or pleasure, we hope you will enjoy our beautiful private beach, lushly landscaped pool and bar, our award winning WaterScapes restaurant and room service, or any of the many other exceptional amenities at your disposal. Whether it is a golf tee time, tickets to your favorite live show, or dinner reservations...our concierge in the lobby is there to be your personal assistant. Please let us know if there is anything we can do to make your stay more comfortable or enjoyable.

Thank you for choosing to stay at the Marina Inn at Grande Dunes...we hope you will choose us to be your home away from home for many years to come.

Sincerely,

Patrick Martin  
General Manager  
Marina Inn at Grande Dunes

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## A Brief History of Myrtle Beach

History records that the first visitors here were Spaniards from Hispaniola under the command of Lucas Vasques de Allyon. His small party landed in 1526 about 50 miles north of present-day Myrtle Beach and eventually established the first European settlement in America about 30 miles to the south. However, that settlement, San Miguel de Gualdape, was abandoned the following year and the group returned to Hispaniola.

Over the next 300 years, the region's population grew very slowly. Around 1900, people began to "vacation" here, although it was quite rustic. Houses and camps were sparse, and there were few permanent residents in those early years. Drawn by the ocean and the area's appealing subtropical climate, people began to call Myrtle Beach "home" as the century progressed.

Named for the fragrant Wax Myrtle shrub that grows so abundantly throughout the area, Myrtle Beach was incorporated as a town in 1938 and became a city in 1957. It is the heart of South Carolina's Grand Strand, a 60-mile stretch of beach communities along the state's northern coast that welcomes more than 13 million visitors annually. According to the latest census, it is also among the fastest growing metropolitan areas in the nation.

Of course, the Atlantic with its clean, wide beaches is the number one attraction and the reason why so many are lured to Myrtle Beach year after year. The area also offers a wealth of recreational, entertainment, dining, shopping and other fun-filled opportunities to please just about anyone. From outstanding family attractions and live entertainment theaters to world-class golf, it's the ultimate family and group vacation destination.



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# PHONE/INTERNET

## *Dialing Instructions*

### **Room to Room**

For the 10<sup>th</sup>, 11<sup>th</sup> & 12<sup>th</sup> floor rooms or adjoining suites, please call the operator for assistance. **For all other rooms, please dial 1 plus the room number.**

### **Local Calls**

To place a local call dial 9, and then dial the local area code and number.

### **Long Distance Calls**

To place a direct-dialed, long distance call, dial 9 + 1, the area code and the phone number.

### **International Calls**

Dial 9, then 011, the country code, the city code, and the local number.

### **Operator Assisted Long Distance Calls**

Dial 9, then 0, the area code and then the phone number. Use this feature for credit card, collect, person-to-person, and any third-party calls. An operator will offer assistance and also instructions before your call is completed.

### **Operator Assisted International Call**

Touch 9, touch 0, the country code, the city and then the local number. An operator will intervene to receive your instructions for this operator-assisted call.

### **Do Not Disturb**

If you wish not to receive incoming phone calls to your guest room, please contact the hotel operator by pressing 0 on your telephone and request "Do Not Disturb" service.

### **Messages**

Press the **Voicemail** button on your room phone to retrieve messages or dial **3090** for messages.



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### *Internet Access*

The Marina Inn is pleased to offer complimentary wireless internet access in all of our guest rooms and public areas. To take advantage of this service, you must have a laptop computer equipped with a Wireless Network Adapter. There is no password needed.

#### **For Windows Users**

1. Make sure that your wireless adapter is enabled on your computer.
2. In the system tray in the bottom right corner of your screen you should see the Wi-Fi icon.
3. Right-click the wireless connection icon. Select "View Available Wireless Networks."
4. Highlight "Marina Inn" and click "Connect".
5. Once connected, launch your web browser.
6. When opening your web browser, you should be automatically redirected to the welcome page.

If you are not redirected to that page, please type in the address for a common web page in the browser address bar (i.e., msn.com or yahoo.com) and hit enter. This should take you to the welcome page.

7. Please locate and click on the check box indicating that you have accepted the terms of the Wireless Acceptable Use Policy.
8. Click the Connect button to complete the process and access the Internet.

#### **For Macintosh Users**

1. Click the Apple Wireless Icon in the upper right-hand corner of your screen.
2. Choose "Marina Inn" from the drop-down menu.
3. Once connected, launch your web browser.
4. When opening your web browser, you should be automatically redirected to the welcome page.

If you are not redirected to that page, please type in the address for a common web page in the browser address bar (i.e., msn.com or yahoo.com) and hit enter. This should take you to the welcome page.

5. Please locate and click on the check box indicating that you have accepted the terms of the Wireless Acceptable Use Policy.
6. Click the Connect button to complete the process and access the Internet.

Trouble connecting? Call our Technical Support Line at **1.800.469.6519**.



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# GUEST SERVICES

## **Baggage Service/Bell Captain**

**2321**

## **Business Center**

**Fax # 843-913-2831**

Located on the lower level, the Marina Inn features a well-equipped business center. Catering to your every business need, you'll find work stations, high speed wireless internet, printers and faxing capabilities. This service is accessible 24 hours a day.

## **Wireless Printing**

Print from your own device right to the business center. Send an email with or without an attachment to [marina-inn-myrtlebeach@printsports.com](mailto:marina-inn-myrtlebeach@printsports.com). An email will be returned with a secure Release Code. At the Samsung printer, hold down the # button on the printer's physical keypad, and the display will show "???????". If it asks to activate, select yes. Enter the Release Code and press OK. Wait approximately 30-40 seconds for the printer to start printing. The printer will show "???????" when ready for another code.

## **Catering Sales**

**3972**

For events ranging from five to five-hundred guests, our Catering Department will work closely with you to see that all expectations are exceeded.

## **Concierge**

**2833**

Perhaps nowhere is our grande style of service more evident than with our dedicated and resourceful concierge staff. Your personal concierge is at your service to provide whatever you need, from tee times and live show reservations to transportation requests. They have the latest information on events and activities in the Myrtle Beach area and can offer recommendations and information to make your stay with us more enjoyable than ever. DVD movies and assorted games are available at no charge. Please contact the front desk or concierge for details and availability.



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**Conference Group Sales****3972**

The Marina Inn boasts an array of meeting space options. Our experienced sales staff will be glad to meet with you and discuss the benefits our resort offers to conference planners and attendees.

**Fitness Center****2306**

Our exceptional Exercise Spa is a sanctuary for indulging your senses and easing both mind and body. It features an indoor swimming pool with two jet system swim-in-place stations. Open 24 hours a day, the Exercise Spa comes complete with state-of-the-art equipment for resistance training and cardiovascular conditioning.

**Front Desk****2322 / 2323****Housekeeping**

The Marina Inn's housekeeping staff is here to ensure a most comfortable and relaxing stay for all our guests. For your comfort and convenience, service is provided daily:

Full Service – *between 9:00 am & 5:00 pm*

Turndown Service – *Upon request*

An Earth Friendly Initiative to opt out of service – *Go Green Get Green*

If you require any special services or wish to have your accommodations cleaned at a specific time, please contact the Housekeeping Department.

**Valet Laundry****2321****Lost & Found****2830****Room Reservations****1311****Security****2830****Transportation/Valet Parking****2321**

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If you need any assistance, please do not hesitate to contact the hotel operator by touching 0 on your hotel phone.

## HELPFUL TELEPHONE NUMBERS

### Airlines

Delta Airlines	(800) 221-1212
American Airlines	(800) 433-7300
Southwest Airlines	(800) 435-9792
Allegiant Air	(702) 505-8888
Spirit Airlines	(855) 728-3555

### Airports

Myrtle Beach International Airport	(843) 448-1589
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### Banks

Bank of America <i>7815 North Kings Hwy, Myrtle Beach, 29572</i>	(800) 432-1000
United Bank <i>991 38<sup>th</sup> Avenue North, Myrtle Beach, 29577</i>	(843) 626-2200
Truist Bank <i>2619 North Oak Street, Myrtle Beach, 29757</i>	(800) 226-5228
Wells Fargo Bank <i>2110 N. Oak Street, Myrtle Beach, 29577</i>	(843) 448-2688
South State Bank <i>4331 Robert M. Grissom Parkway, Myrtle Beach, 29577</i>	(843) 626-3546
First Citizens Bank <i>7500 North Kings Hwy, Myrtle Beach, 29577</i>	(843) 449-9687



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## Churches

Baptist (843) 626-5090  
*Victory Baptist Church*  
950 38th Ave N, Myrtle Beach, 29577

Catholic (843) 448-5930  
*Saint Andrew Catholic Church*  
503 37th Ave N, Myrtle Beach, 29577

Episcopal (843) 839-3330  
*The Good Shepherd Anglican Church*  
700 35th Ave N, Myrtle Beach, 29577

Lutheran 843) 272-5845  
*Risen Christ Lutheran Church*  
10595 N Kings Hwy, Myrtle Beach, 29572

Methodist (843) 272-4045  
*Trinity United Methodist Church*  
706 14th Ave S, North Myrtle Beach, 29577

Non-denominational (843) 903-3534  
*Calvary Chapel*  
316 Bush Dr., Myrtle Beach, 29579

Pentecostal (843) 449-4627  
*Northside Worship Center*  
817 62nd Ave N, Myrtle Beach, 29577

Presbyterian (843) 448-4496  
*First Presbyterian Church*  
1300 N Kings Hwy, Myrtle Beach, 29577

Synagogue (843) 449-5552  
*Temple Emanu-El*  
406 65th Ave N, Myrtle Beach, 29572

For worship times or directions please contact our Concierge service at 2833.





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## DINING GUIDE

From innovative gourmet creations and delicious casual dining to our enticing mix of bars and lounges, the Marina Inn offers some of the area's foremost food and beverage experiences.

### **WATERSCAPES RESTAURANT**    Ext. 2309/2845

*Open Daily for Breakfast & Dinner      Located on the Lower Level*

#### **[WaterScapes Breakfast Menu](#)      [WaterScapes Dinner Menu](#)**

WaterScapes Restaurant offers a variety of breakfast & dinner dining selections. Dine inside or outside on the patio (weather permitting). Upscale but not uptight, children are always welcome! We offer a kid's menu for ages 12 & under featuring their favorites like chicken fingers and burgers.

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### **REFLECTIONS COFFEE...We Proudly Serve Starbucks™**    Ext. 2325

*Open Daily for Breakfast      Located on the 2<sup>nd</sup> Floor, off the Main Lobby*

#### **[Reflections Coffee Breakfast Menu](#)**

Start your day off right with a cappuccino or a number of other Starbucks® specialty coffee drinks and light breakfast items at Reflections Coffee! Offering complimentary Wi-Fi so you can catch up on your emails with seating available inside Reflections or just relax outside on the Reflections patio overlooking the Grande Dunes Marina.

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### **REFLECTIONS KITCHEN & BAR**

**Ext. 2325**

*Open Daily in the Afternoon through the Evening  
Located on the 2<sup>nd</sup> Floor, off the Main Lobby*

#### **[Reflections Kitchen & Bar Menu](#)**

Reflections offers a relaxed atmosphere for enjoying casual dining, specialty drinks, along with a wide selection of beer and wine. Casual dining featuring salads, sandwiches and a selection of entrees. Reflections is a great gathering spot for before dinner cocktails or after dinner drinks. Watch your favorite sports event inside the casually relaxing atmosphere inside the bar or watch the sunset over the marina outside on the terrace. Dine inside or outside on the terrace (*weather permitting*). Dress is resort casual.



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## DINING GUIDE *(continued)*

### DEEP END POOLSIDE BAR

Ext. 2342

*Open Seasonally. Check website for current hours of operation.  
Located on the Lower Level by the Outdoor Pool*

#### **Deep End Poolside Bar Food & Cocktail Menu**

This open-air venue is the perfect place to enjoy a wide variety of sandwiches, grilled burgers, salads and wraps, along with a great selection of cool drinks and cocktails. Overlooking the Marina Inn's beautiful horizon pool, marina and the Intracoastal Waterway, it welcomes casual attire and bathing suits.

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### IN-ROOM DINING

Ext.2307

*Open Daily for Breakfast Lunch & Dinner*

#### **In Room Dining Menu**

In-room dining at the Marina Inn is a memorable dining experience within the comfort and convenience of your guest room or condo. Choose from an extensive menu that's ideal for quiet, private dining or impromptu get-togethers.

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### BEACH CABANA CAFE

*Open Seasonally (Check website for current hours of operation)  
Located at the Marina Inn at Grande Dunes Oceanfront Beach Access*

#### **Beach Cabana Cafe Menu**

Offers light dining options including salads, sandwiches, light snacks, non-alcoholic beverages, and beer & wine in a beach casual setting. Covered seating area available.



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## FAVORITE GRANDE DUNES PASTIMES

You could travel the world and rarely encounter a resort community more luxurious or complete than Grande Dunes. In a breathtaking setting of 2200 naturally beautiful acres in the heart of Myrtle Beach, this our master-planned community has redefined living and hospitality along the South Carolina coast. From its classic and timeless Mediterranean-style architecture to a dazzling array of exceptional amenities, everything here reflects a deep commitment to the highest standards of quality.

### **GRANDE DUNES RESORT COURSE**

**(843) 315-0333**

*Located at the Grande Dunes Resort*

Created by the renowned Roger Rulewich, the 18-hole, par 72 course is a dramatic design featuring seven holes that play along the Intracoastal Waterway. With its numerous elevation changes, wide Bermuda fairways, generous bent grass greens and more than 34 acres of freshwater lakes, this course sets a new standard for world-class play. Dress code requires proper golf attire including collared shirt, pants or walking length Bermuda shorts must be worn at all times.

### **GRANDE DUNES GOLF PERFORMANCE CENTER**

**(843) 237-4993**

*Located at the Grande Dunes Resort Golf Course*

The Performance Center is an elite facility designed to benefit the golfer by being able to fit them with the best equipment and a place where they can take instruction to improve their game. The Golf Performance Center is one of the only facilities in Myrtle Beach where you can use this technology while learning outdoors on the driving range, seeing your shots as if you were on the golf course! Select one of our lesson plans or we can create a personalized instruction strategy based on your individual needs.



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**GRANDE DUNES TENNIS CLUB**

**(843) 449-4486**

*Located at the Grande Dunes Resort*

This 5,000-square-foot facility features 10 Har-Tru clay courts perfectly suited for all aspects of tennis. Whether you're looking for a casual afternoon game or a private lesson from one of our experienced pros, we hope you'll come to play tennis with us. Check our website for special events and summer camps.

**THE MARINA AT GRANDE DUNES**

**(843) 315-7777**

*Located at the Grande Dunes Resort, beside the Marina Inn at Grande Dunes*

The Marina at Grande Dunes is one of the finest full-service marinas on the East Coast and features state-of-the-art floating docks accommodating vessels up to 120 feet. For transient reservations or slip rental information, ask for the Dockmaster.

**MYRTLE BEACH WATERSPORTS**

**(843) 839-2999**

*Located at the Grande Dunes Marina, beside the Marina Inn at Grande Dunes*

Myrtle Beach Water Sports rents jet skis and pontoon boats and offers guided dolphin tours and adventure tours offering the newest and best equipment available with safety for our customers being our number one concern.



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# GRAND STRAND ENTERTAINMENT

With its sixty miles of sun-splashed beaches and endless variety of activities and attractions, Myrtle Beach is one of America's most popular and appealing destinations. From championship golf and fabulous shopping, to great dining and topnotch entertainment, there's something for everyone along South Carolina's Grand Strand. Here are some of our favorites:



## **BROADWAY AT THE BEACH**

**(800) 386-4662**

South Carolina's premier festive entertainment complex, Broadway at the Beach is located on 350 acres in the heart of town. Surrounding a 23-acre lake, it features over 100 specialty shops, 20 restaurants, 10 nightclubs, theaters, and more than a dozen award-winning attractions, including MagiQuest, Ripley's Aquarium and NASCAR SpeedPark.



## **BROOKGREEN GARDENS**

**(843) 235-6000**

A National Historic Landmark, Brookgreen features one of the most significant collections of figurative sculpture by American artists in the world and has the only zoo accredited by the American Zoo and Aquarium Association on the coast of the Carolinas. Within its more than 9,000 acres are the Lowcountry History and Wildlife Preserve and the Huntington Sculpture Garden.



## **CAROLINA OPRY**

**(843) 913-4000**

If you only see one show, this is the one! The Carolina Opry has won every major South Carolina tourism award including Most Outstanding Attraction and the prestigious Governor's Cup. Year after year, The Carolina Opry is voted the Best Show on the beach. *BONUS: Conveniently located across the street from the Marina Inn at Grande Dunes.*





### **COASTAL GRAND MALL**

**(843) 839-9110**

Anchored by Dillard's and Belk's Department Stores, Coastal Grand is not only one of the largest malls in South Carolina, but a regional shopping destination. With nearly a million square feet, it features an unbeatable mix of more than 130 stores, specialty shops, restaurants and theaters.



### **PIRATES VOYAGE**

**(843) 497-9700**

Spectacular acrobatic competition, live animals and a brand new original music score by Dolly Parton will create an immersive adventure experience for the whole family. Map out a plan to arrive early and begin your swashbuckling experience in the PIRATES VILLAGE for a fun and interactive experience as you prepare for The Most Breathtaking Dinner Show Ever! *BONUS: Conveniently located beside the Marina Inn at Grande Dunes.*

### **FRANKLIN G. BURROUGHS- SIMEON B. CHAPIN ART MUSEUM**

**(843) 238-2510**

Home of the visual arts along the Grand Strand, the Museum is a restored 1920's beach cottage with 11 spacious galleries that showcase outstanding exhibits throughout the year. The Museum Shop offers a wide variety of work by leading artists and craftspeople from throughout the Southeast.



### **BAREFOOT LANDING**

**(843) 272-8349**

A unique and popular shopping, dining, and entertainment destination just a short distance from us in North Myrtle Beach. Set along the Intracoastal Waterway and featuring a 27-acre lake, Barefoot Landing combines breathtaking scenery with an outstanding selection of places to enjoy day and night.





**MYRTLE WAVES WATER PARK**

**(843) 913-9260**

*Open Seasonally*

Cool off all summer long at Myrtle Waves Water Park with more than one million gallons of water! It features rides for all ages, along with the world's tallest tubular slides and great places for group outings and cook-outs.



**BROADWAY GRAND PRIX**

**(843) 839-4080**

The home of full-throttle fun for everyone, Broadway Grand Prix Family Race Park features tracks for all ages, state-of-the-art arcade and interactive games, and the hottest driver merchandise. The park also includes kiddie rides, mini golf, bumper boats, a snack bar and much, much more.



**THE RIPKEN EXPERIENCE**

**(843)913-5278**

The Ripken Baseball Experience gives new meaning to the terms "fun, baseball and the beach." Now families can enjoy baseball and summer vacation all at the same time! Designed by Cal and Bill Ripken, this is truly one of the finest baseball tournament facilities in the country.



**LEGENDS IN CONCERT**

**(800) 960-7469**

Award winning and internationally acclaimed, Legends in Concert provides the world's greatest live tribute show with music legends such as Elvis Presley, The Blues Brothers, Michael Jackson, Madonna, and many more. Featuring live concert shows of famous musicians and celebrities of yesterday and today, Legends in Concert appeals to music fans of all ages.





### RIPLEY'S AQUARIUM

(843) 916-0888

Ripley's Aquarium is a state-of-the-art, 87,000 square-foot aquarium experience located at Broadway at the Beach. It is South Carolina's most visited attraction, where guests are entertained by some of the world's most beautiful and fascinating aquatic life.



### SKYWHEEL

(843) 839-9200

Located on the 1.2 mile long Oceanfront Boardwalk and Promenade, the Skywheel stands as a centerpiece surrounded by great food, shopping, and the beach.

### MYRTLE BEACH BOARDWALK

Myrtle Beach's Oceanfront Boardwalk stretches 1.2 miles from 2<sup>nd</sup> Avenue Pier to the 14<sup>th</sup> Avenue Pier featuring three different sections. Visit [www.myrtlebeachboardwalk.com](http://www.myrtlebeachboardwalk.com) for events and much more!



### MYRTLE BEACH PELICANS

(843) 918-6000

Watch Myrtle Beach's Official Minor League Baseball Team, the Myrtle Beach Pelicans, at TicketReturn.com Field at Pelicans Ballpark to experience our local stars in action. Visit [www.MyrtleBeachPelicans.com](http://www.MyrtleBeachPelicans.com) for ticket information, schedule, and for everything Pelicans.

For tickets to any event, our concierge staff is available to serve you at extension **2833**.





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# FOR YOUR SAFETY

## *FIRE SAFETY*

In case of fire in the Marina Inn, please remain calm.

Notify hotel security immediately by calling **0 or 911** and, if possible, activate the nearest pull station. Please do not assume that someone else has reported the fire.

If your room is smoky, take your key, get on your hands and knees (or stomach) and crawl to the door. Touch the doorknob; if it is hot, do not open the door. If the doorknob is cool, open the door slowly. If the hallway is smoky, stay next to the wall and crawl toward the nearest staircase. Never use an elevator and do not prop open the doors to the staircase. Hang on to the handrail and walk down the exit staircase. Please do not let go of the handrail.

If you are unable to leave your room, call the reception desk and let them know your location. Fill your bathtub with water, wet some towels and place them at the bottom of the entry door. Use your ice bucket to bail water if you are exposed to flames.

Check for smoke outside of your window. If there is no smoke present, open your window and hang a sheet from outside the window to make your location visible to rescue personnel.

If your room becomes unbearable, you may be forced to choose the best exit, whether it is your window or a stairwell. Remember to keep low and move carefully.



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**For your protection, this building has the following:**

- Automatic sprinkler protection in all accommodations
- Automatic sprinkler protection in every hallway
- Automatic smoke detectors in all accommodations
- Automatic smoke detectors in every hallway
- Posted evacuation plans in all accommodations
- Pressurized staircase with self-closing doors. (In case of fire-do not prop open these doors)

**For your safety:**

- Never smoke in bed
- Locate exits on this floor
- Count the number of doors to the nearest exit
- Check windows to see if and how they open
- Keep room key on table next to bed, or when applicable, always keep your key in the same location
- Take your key with you when you exit your accommodations

*SEVERE WEATHER*

In the event of severe weather, please stay tuned to local radio and television stations for the latest updated information. If you remain in the area, you are advised to be prepared for a mandatory evacuation if conditions worsen. If an evacuation is ordered, all persons must leave the area.

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**Marina Inn at Grande Dunes**

8121 Amalfi Place, Myrtle Beach, South Carolina, 29572

Phone Number (843) 913-1333 Fax Number (843) 913-1334



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# CONDO FIREPLACE LIGHTING

**WARNING: DO NOT attempt to light any fireplace in a unit that has the odor of gas.**

**CAUTION: The fireplace screens become very hot during fireplace operations and touching them should be avoided.**

Please use the following procedure to light and enjoy the fireplace

1. Verify that the three position rocker switch is in the off (middle) position
2. Rotate the pilot/off/on knob into the pilot position
3. Push and hold in the pilot/off/on knob while in the pilot position
4. Wait approximately 15 seconds and press the igniter button
5. Pilot light glow should be visible behind the front full log right side
6. If pilot light does not light, wait another 15 seconds then press the igniter button again
7. Check for pilot light flame
8. If after repeated attempts to light the pilot light you do not succeed and begin to smell gas stop pressing the igniter and holding the pilot/off/on knob. Ventilate the room immediately before returning to step 5
9. Once you have successfully lit the pilot light flame, continue to hold the pilot/off/on knob in the pressed in position for at least 1 minute
10. Then release the quickly rotate the pilot/off/on knob to the on position
11. Flip the rocker switch into the ON position and within 1 minute the burners should light
12. If the burner does not light and/or you smell gas, turn the pilot/off/on knob to OFF and ventilate the room and contact the front desk for assistance